

Stingray 2 Go Associate



INCUMBENT: Vacant
REPORTS TO: Stingray Grill Sous Chef
LOCATION: Bowling Green, KY
STATUS: Part-time, Hourly
DATE: Vacant Until Filled

DESCRIPTION

The Stingray 2 Go Associate provides guests with a friendly attitude while contributing to a teamwork-based environment. This position will perform kiosk serving duties and other tasks to ensure a clean, safe, and efficient environment.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Take food and beverage orders and accurately enter information in the point of sale and serve guests items ordered.
- Exhibit menu knowledge and let guests know about current features and menu items while offering suggestions.
- Assist with tasks to ensure a stocked, sanitized, and safe workspace at both the restaurant and admissions counters.
- Maintain food safety and sanitation standards in handling and managing all products produced and sold in the Stingray Grill and Stingray 2 Go.
- Proactively identify and assist with areas of the restaurant where help is needed.
- Provide general information about the museum and its exhibits, the Stingray Grill, the Corvette Store, facility rentals, and upcoming events.
- Actively promote and cross sell museum offerings including admission tickets, simulator experiences, corvette raffle tickets, memberships, etc.
- Operate and perform open and closing procedures on a cash register.
- Responsibilities are not all inclusive, additional duties may be assigned.

EDUCATION/EXPERIENCE

- High School Diploma or equivalent required.
- Prior customer service experience required.
- Existing knowledge of the Museum, Corvette, NCM Motorsports Park, and/or NCM Insurance Agency preferred.

QUALIFICATIONS

- Must be at least 18 years of age.
- Must possess strong interpersonal and communication skills to effectively communicate with individuals from diverse backgrounds.
- Must be able to provide prompt and courteous customer service in person and over the phone.
- Ability to operate a cash register or other POS.
- Ability to stay organized and multi-task in a professional and efficient manner.
- Ability to manage a flexible work schedule.
- Must be able to work independently and under pressure in a fast-paced environment.

- Ability to adapt and learn new technology.
- Ability to speak comfortably and positively to the public in both a one on one setting and in a group setting.
- Strong attention to detail, establishing priorities, and following instructions.
- High level of commitment to team and company values.
- Valid state driver's license required.

ESSENTIAL PHYSICAL REQUIREMENTS

- Ability to lift and carry 25+ lbs. and push/pull 25+ lbs.
- Ability to stand and/or walk for extended periods of time.
- Must have sufficient mobility to move around the Museum.