

Hot Wheels Exhibit Host

INCUMBENT: Vacant
REPORTS TO: Guest Services Supervisor
LOCATION: Bowling Green, KY
STATUS: Part-Time, Hourly, Temporary
DATE: May 25, 2022 – September 27, 2022



DESCRIPTION

The Hot Wheels Exhibit Host ensures visitors to the National Corvette Museum (NCM) have a positive experience while at the **Hot Wheels: Race to Win** exhibit, a traveling exhibit provided by the Indianapolis Children's Museum and hosted by the National Corvette Museum. This position will involve interacting with children, families, and visitors of all ages to encourage fun visitor interactions with the exhibit, educate visitors on the exhibit content, and ensure exhibit spaces are maintained.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Interact with guests of all ages, and children in particular, in a friendly and professional manner to enhance visitor's experience.
- Be familiar with Hot Wheels exhibit content with provided training materials and share this knowledge with guests.
- Speak with guided tour groups when they are in the Hot Wheels Exhibit.
- Keep exhibit components tidy, such as resetting toy cars and other exhibit interactive components.
- Be sensitive to accommodating visitors who may have special needs.
- Be knowledgeable of general information about the museum and its exhibits, the Stingray Grill, Corvette Store, and upcoming events to facilitate guest questions.
- Responsibilities are not all inclusive, additional duties may be assigned.

EDUCATION/EXPERIENCE

- High School Diploma or equivalent preferred.
- Previous experience in a customer service environment preferred.
- Previous experience working with children preferred.

QUALIFICATIONS

- Must be able to communicate and provide excellent in-person customer service to NCM visitors.
- Ability to read and speak comfortably and positively to the public in both a one-on-one setting and in a group setting.
- Capability to learn new material and information about the NCM.
- Be a prompt and dependable person who is a team player.
- Must be a self-starter and be able to work independently and under pressure in a fast-paced environment.
- Strong work ethic and unquestioned personal and professional integrity.
- High level of commitment to team and company values
- Strong attention to detail, establishing priorities, and following instructions.
- Ability to multi-task and function in a team environment.
- Valid state driver's license required.

ESSENTIAL PHYSICAL REQUIREMENTS

- Ability to stand and/or walk for extended periods of time.
- Must have sufficient mobility to move around the Museum.
- Ability to lift and carry up to 10 lbs.